



August 16, 2006

BY ELECTRONIC FILING

Marlene M. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: Notification of *Ex Parte* Meeting: Dockets CC 02-60; CC 96-45; CC 97-21;
WC 03-109; and WC 05-195**

Dear Ms. Dortch:

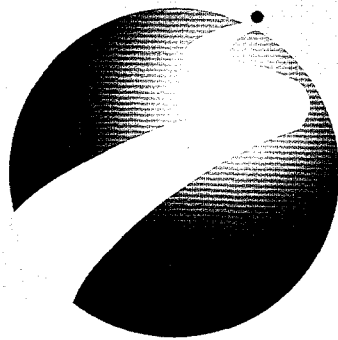
Yesterday, on behalf of Synergetics Diversified Computer Services ("Synergetics"), David Palmer, James Raines, Mark Palchick and the undersigned counsel conducted an *ex parte* meeting with Scott Deutchman, Legal Advisor to Commissioner Copps. The parties discussed the points set forth in the attached presentation at the meeting.

In accordance with the Commission's rules, 47 C.F.R. Sec. 1.1206(b)(1), Synergetics is electronically filing in the above-referenced dockets this letter, along with the attached materials.

Respectfully submitted,

Ross A. Buntrock
*Counsel to Synergetics Diversified Computer
Services*

cc: Scott Deutchman (via electronic mail)
David Palmer (via electronic mail)
James Raines (via electronic mail)



SYNERGETICS

Diversified Computer Services

**Creating
Synergy
Between
People &
Technology**

"People invest in technology to save time and to use the technology to reap the benefits of y

Synergetics believes in using the *power of relationships* to create productive, cost-effective solutions for your organization. We get to know your business, and we develop our service around your needs.

CUSTOMIZED SOLUTIONS:

Every organization is unique. That is why Synergetics lets you *customize* your *service* by project, contract, or as a consulting service. Our team will work with you and get to know your business, helping you use technology to achieve your long-term goals. The result is solutions that work.

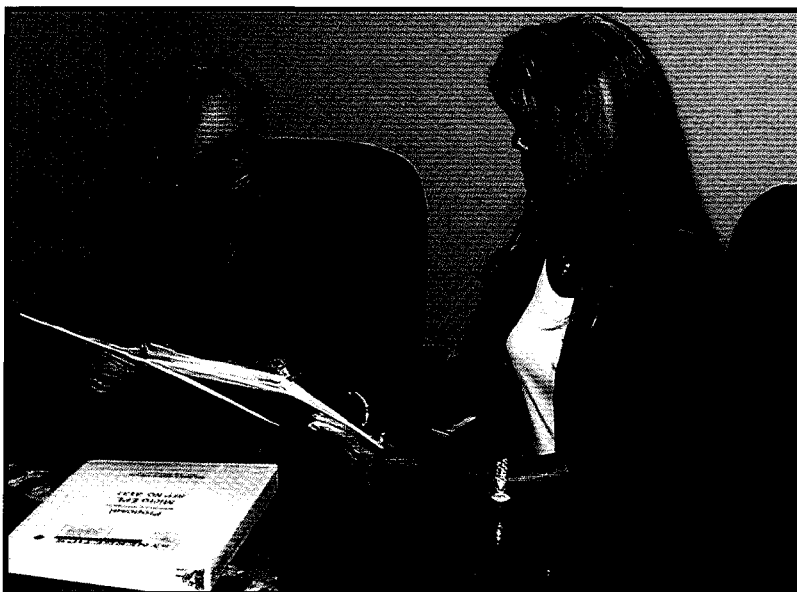
WELL-TRAINED TEAM:

Cost Savings:

When you *compare the numbers*, outsourcing your network management just makes sense. You save money on employee overhead (salary, benefits, taxes, training, recruiting, and employee turnover). Also, a single staff employee has a limited skill set. With Synergetics you have access to a large pool of certified technicians, each with a unique set of skills.

Proactive Maintenance:

An annual contract provides proactive maintenance of your network helping avoid costly downtime from viruses, IP conflicts, network congestion, e-mail system problems, and lost backups. You also gain access to our e-Portal Service Management System. E-Portal allows you to control your service call priorities and receive instant e-mail notification of completed service requests, including the technician's notes. In addition, you receive detailed monthly statements with colored graphs charting your service usage.

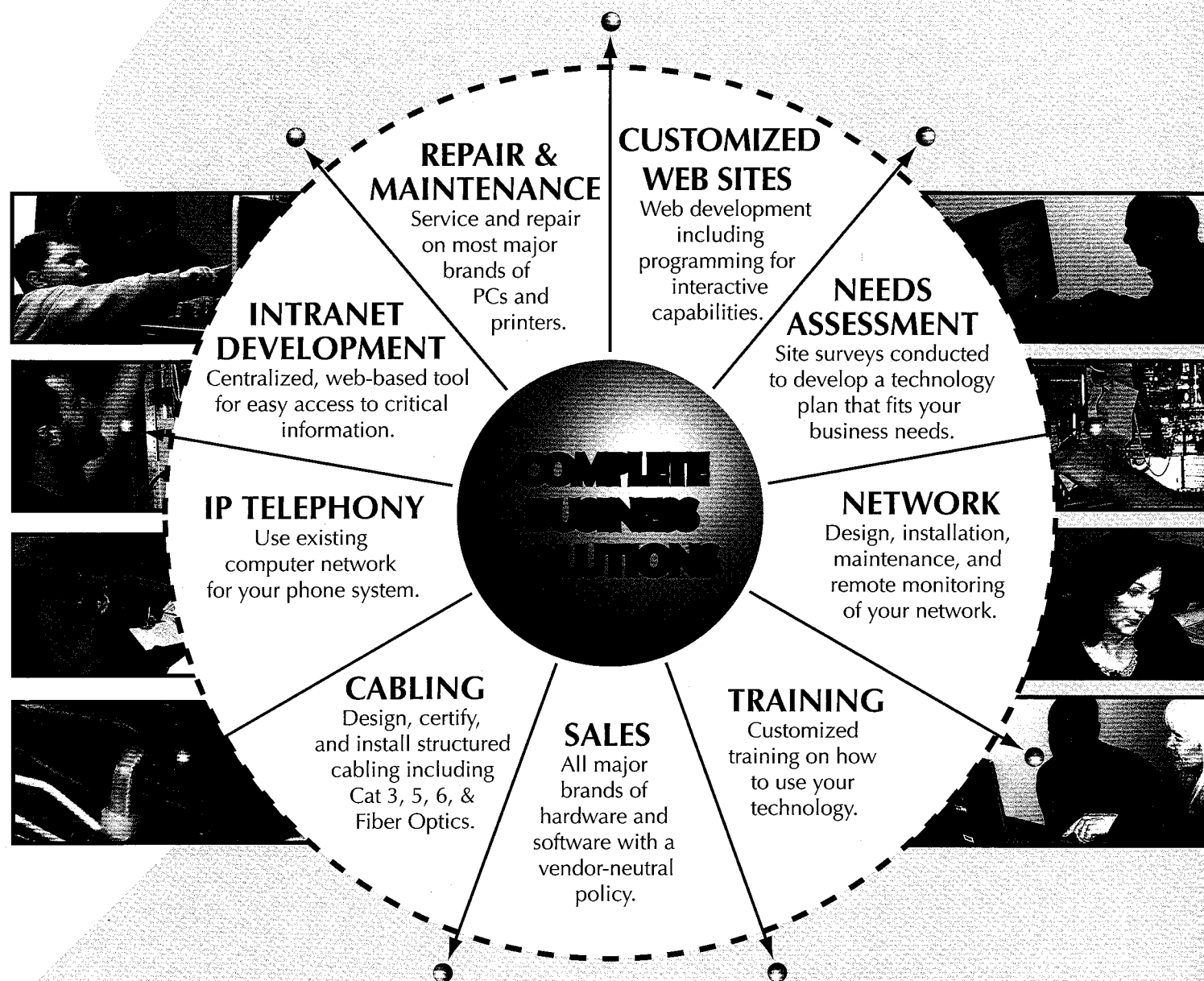


SPEND YOUR TIME FOCUSING ON YOUR BUSINESS:

We can assist you with any aspect of your computer network, including on-going maintenance, or manage your entire network from start to finish. You **CHOOSE** the services that are right for you. Plus, we have a **VENDOR-NEUTRAL** policy that guarantees we are working with your best interests in mind.

Synergetics' large pool of experienced professionals is at your disposal from Customer Service Representatives to Senior Network Engineers.

**oney. Synergetics helps you understand how
ir investment."** David Palmer – CEO, Synergetics



SYNERGETICS
Diversified Computer Services

TOLL FREE: 877.825.6602 • FAX: 662.324.1876
www.SynergeticsDCS.com

OUR GUARANTEE

Synergetics is committed to working to insure you are completely satisfied – today and tomorrow.
We're committed to your *long term success.*

LET SYNERGETICS MAKE TECHNOLOGY WORK FOR YOU!

Lynn Tarvin

Systems Administrator – Galloway, Chandler, McKinney Insurance

"Synergetics helped us implement major changes to our computer network. I appreciated Synergetics' willingness to work in the evenings and on weekends so not to disrupt our workflow during business hours. Michael (our technician) was very conscious of our business, and I really appreciated that."

Ginger McClain

Business Manager – Chickasaw County School District

"I use Synergetics' web-based, e-Portal tool to manage my network maintenance. I love the e-mail resolutions. I know what happened, and I have the ability to make sure everything is done. I like being able to sort through the service calls by teacher, by room, or by priority. I used to have to manage it all in a spreadsheet. This makes it much easier. I also really like how the time is reported showing me the number of hours used and the estimated monthly usage."

Judy B. Chaffin

Vice President – Bank of Vernon

"Synergetics' staff is knowledgeable and easy to work with. Each install that we have had has gone smoothly and has been accomplished in a professional manner."

Mickey Rivers

Technology Coordinator – Yazoo County School District

"You can buy a computer anywhere, but it's the service that keeps me coming back."

Barbara Rogers

Information Coordinator – Tennessee Valley Housing Authority

"We rely on Synergetics to supply total support and have a maintenance contract with them for our networking system. Their expertise in the computer area is superior, and every member of their team is courteous and responsive to the needs of the client."



SYNERGETICS
Diversified Computer Services

TOLL FREE: 877.825.6602 • FAX: 662.324.1876 • www.SynergeticsDCS.com



Synergetics Diversified Computer Services

Presentation to Federal Communications Commission
August 15, 2006

Table of Contents

TABLE OF CONTENTS

1. Distribution by Service Provider
2. Average Days to Funding
3. Summary DRT Data
4. Area Demographics
5. Profile of Sample Applicant Personnel
6. Technology Plan Certification
7. Competitors by Price
8. Sample Contract

Tab 1

MS DISBURSEMENTS BY SERVICE PROVIDER 1998-2005

| Service Provider | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |
|---|----------------------|----------------------|---------------------|----------------------|---------------------|----------------------|----------------------|----------------------|
| BellSouth Communications Systems, Inc. Total | \$ 13,999 | \$ 26,685 | \$ 64,770 | \$ 24,794 | \$ 1,024,417 | \$ 180,944 | \$ 500,216 | \$ 4,778,298 |
| Business Communications Incorporated Total | \$ 265,371 | \$ 550,190 | \$ 183,577 | \$ 539,770 | \$ 1,278,326 | \$ 3,088,285 | \$ 3,195,223 | \$ 696,579 |
| Codaram Corporation Total | | \$ | 557,018 | | | | | |
| CONTACT NETWORK, INC. Total | | | | | | \$ | 1,761,182 | |
| DTX, Inc. Total | \$ 669,266 | | | | | | | |
| GKR Systems, Inc. dba Venture Technologies, Inc. Total | \$ 328,413 | \$ 354,959 | \$ 599,780 | \$ 1,312,735 | \$ 3,531,398 | \$ 1,758,680 | \$ 3,087,074 | \$ 3,289,671 |
| GE Capital IT Solutions Total | | \$ 2,152,168 | | | | | | |
| McInnis Electric, Inc. Total | \$ 970,815 | \$ 2,414,214 | | | | | | |
| NEC Business Network Solutions, Inc. Total | | | \$ | 4,456,802 | | | | |
| Office Management Systems, dba Inacom Information Systems, Inc. Total | \$ 2,090,539 | \$ 3,004,479 | \$ 1,922,466 | \$ 3,794,356 | \$ 303,530 | \$ 416,170 | | |
| Southern Computer Systems, Inc. Total | \$ 949,461 | \$ | \$ 739,434 | | | \$ 331,475 | | |
| SYNERGETICS DIVERSIFIED COMPUTER SERVICE | \$ 677,135 | \$ 895,621 | \$ 1,368,701 | \$ 1,641,438 | \$ 1,982,452 | \$ 3,456,826 | \$ 1,419,431 | \$ 415,559 |
| Wire One Technologies, Inc. Total | | | | | | \$ | 1,389,795 | |
| All Others | \$ 4,229,360 | \$ 4,821,348 | \$ 2,943,986 | \$ 1,562,255 | \$ 884,262 | \$ 1,938,739 | \$ 2,292,898 | \$ 1,104,463 |
| Grand Total | \$ 10,194,359 | \$ 14,219,664 | \$ 8,379,732 | \$ 13,332,151 | \$ 9,004,384 | \$ 11,171,119 | \$ 13,645,818 | \$ 10,284,569 |

| Service Provider | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |
|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| BellSouth Communications Systems, Inc. Total | 0% | 0% | 1% | 0% | 11% | 2% | 4% | 46% |
| Business Communications Incorporated Total | 3% | 4% | 2% | 4% | 14% | 28% | 23% | 7% |
| Codaram Corporation Total | | | 7% | | | | | |
| CONTACT NETWORK, INC. Total | | | | | | | 13% | |
| DTX, Inc. Total | 7% | | | | | | | |
| GKR Systems, Inc. dba Venture Technologies, Inc. Total | 3% | 2% | 7% | 10% | 39% | 16% | 23% | 32% |
| GE Capital IT Solutions Total | | 15% | | | | | | |
| McInnis Electric, Inc. Total | 10% | 17% | | | | | | |
| NEC Business Network Solutions, Inc. Total | | | | 33% | | | | |
| Office Management Systems, dba Inacom Information Systems, Inc. Total | 21% | 21% | 23% | 28% | 3% | 4% | | |
| Southern Computer Systems, Inc. Total | 9% | | 9% | | | 3% | | |
| SYNERGETICS DIVERSIFIED COMPUTER SERVICE | 7% | 6% | 16% | 12% | 22% | 31% | 10% | 4% |
| Wire One Technologies, Inc. Total | | | | | | | 10% | |
| All Others | 41% | 34% | 35% | 12% | 10% | 17% | 17% | 11% |
| Grand Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Highest Disbursement Amount / Percentage
Noteable Second Highest

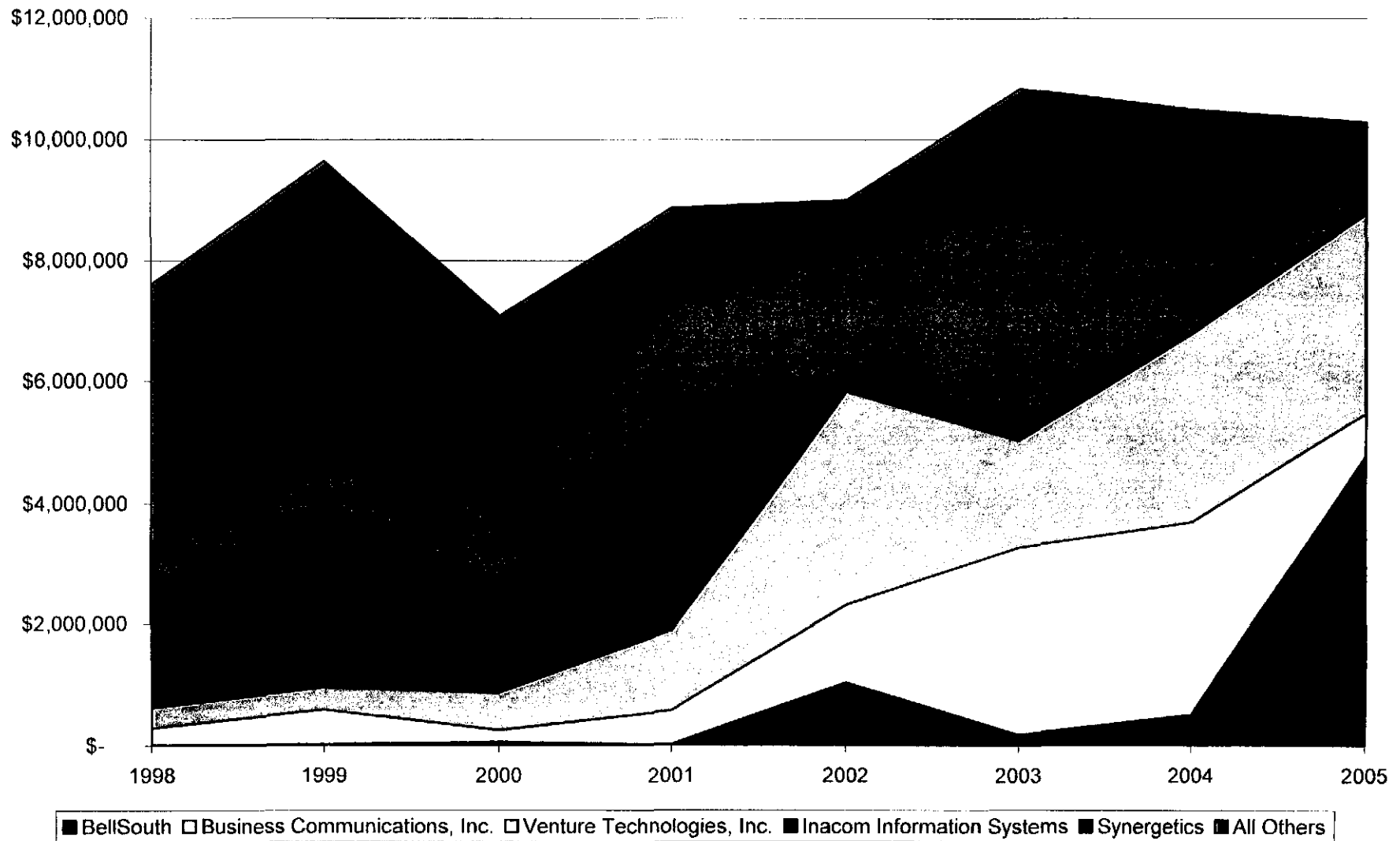
| | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |
|---|------|------|------|------|------|------|------|------|
| Service Providers Receiving Disbursements | 75 | 66 | 43 | 31 | 25 | 33 | 36 | 22 |
| Service Providers Applying | 105 | 100 | 90 | 73 | 62 | 70 | 59 | 54 |

Primary Mississippi Service Providers

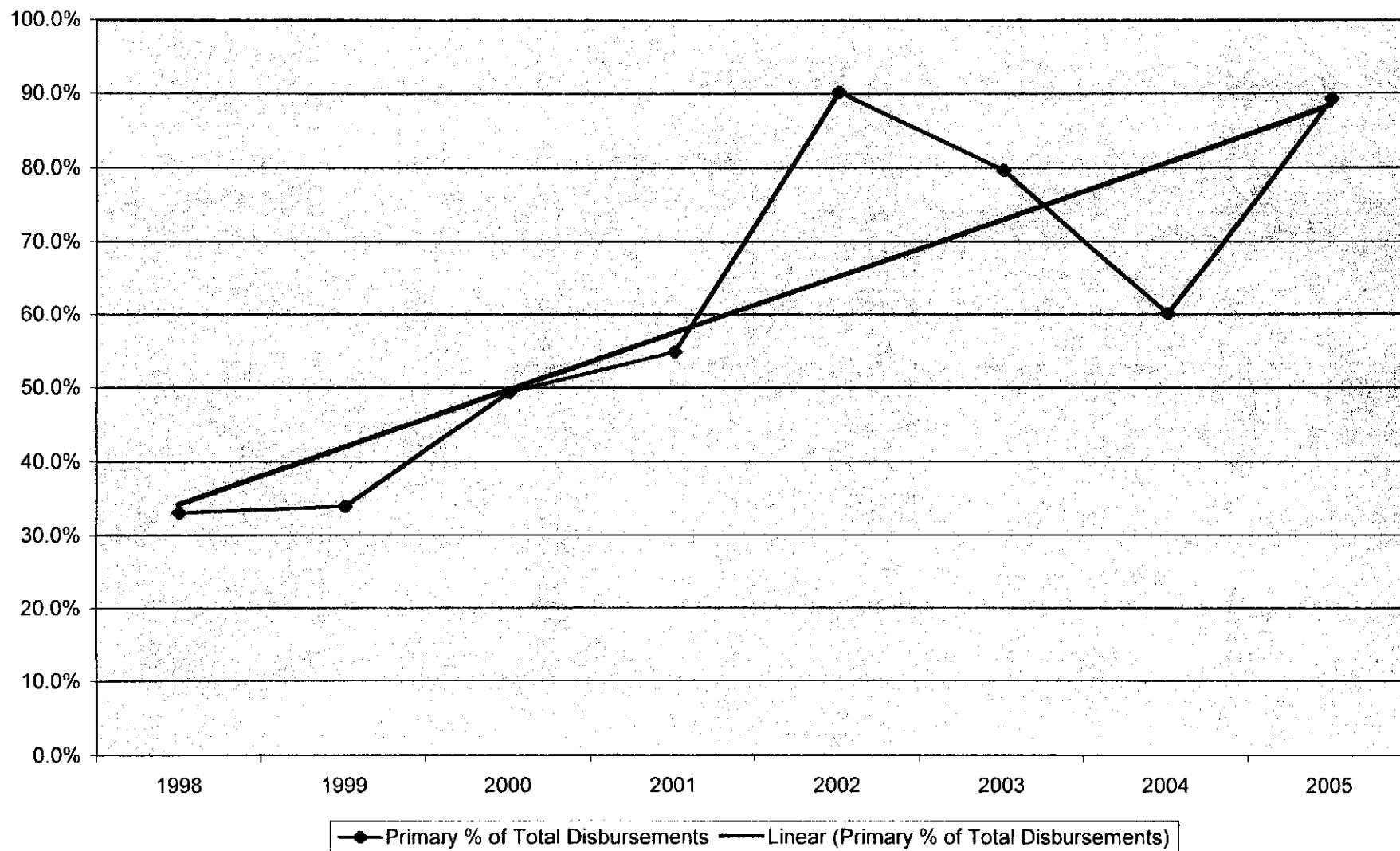
| Service Provider | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |
|---|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| BellSouth | \$ 13,999 | \$ 26,685 | \$ 64,770 | \$ 24,794 | \$ 1,024,417 | \$ 180,944 | \$ 500,216 | \$ 4,778,298 |
| Business Communications, Inc. | \$ 265,371 | \$ 550,190 | \$ 183,577 | \$ 539,770 | \$ 1,278,326 | \$ 3,088,285 | \$ 3,195,223 | \$ 696,579 |
| Venture Technologies, Inc. | \$ 328,413 | \$ 354,959 | \$ 599,780 | \$ 1,312,735 | \$ 3,531,398 | \$ 1,758,680 | \$ 3,087,074 | \$ 3,289,671 |
| Inacom Information Systems | \$ 2,090,539 | \$ 3,004,479 | \$ 1,922,466 | \$ 3,794,356 | \$ 303,530 | \$ 416,170 | | |
| Synergetics | \$ 677,135 | \$ 895,621 | \$ 1,368,701 | \$ 1,641,438 | \$ 1,982,452 | \$ 3,456,826 | \$ 1,419,431 | \$ 415,559 |
| All Others | \$ 4,229,360 | \$ 4,821,348 | \$ 2,943,986 | \$ 1,562,255 | \$ 884,262 | \$ 1,938,739 | \$ 2,292,898 | \$ 1,104,463 |
| Total Primary | \$ 3,377,454 | \$ 4,833,933 | \$ 4,141,295 | \$ 7,315,095 | \$ 8,122,125 | \$ 8,902,907 | \$ 8,203,947 | \$ 9,182,111 |
| Primary % of Total Disbursements | 33.1% | 34.0% | 49.4% | 54.9% | 90.2% | 79.7% | 60.1% | 89.3% |

Highest Disbursement Amount / Percentage
 Notable Second Highest

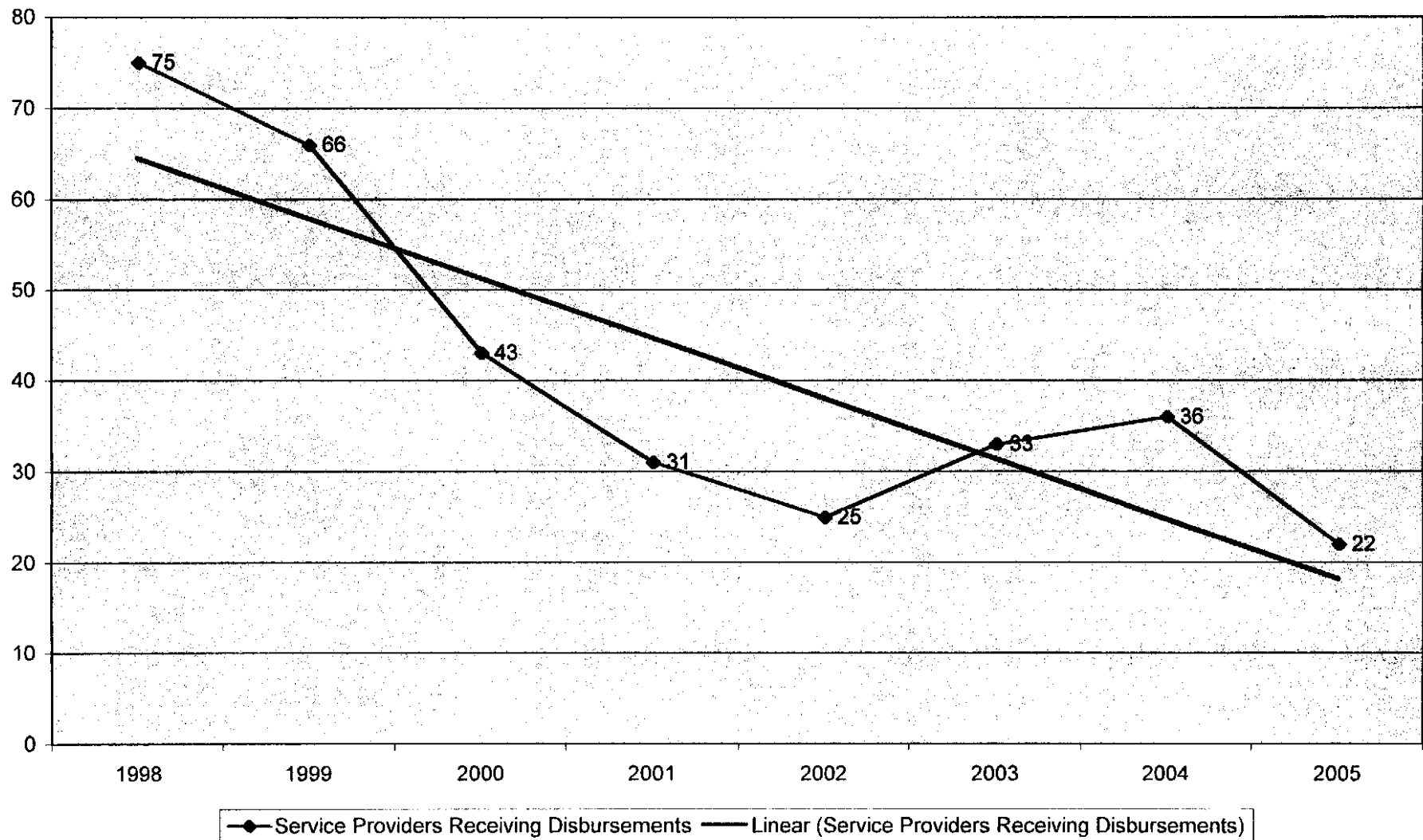
Evolution of Primary Service Providers



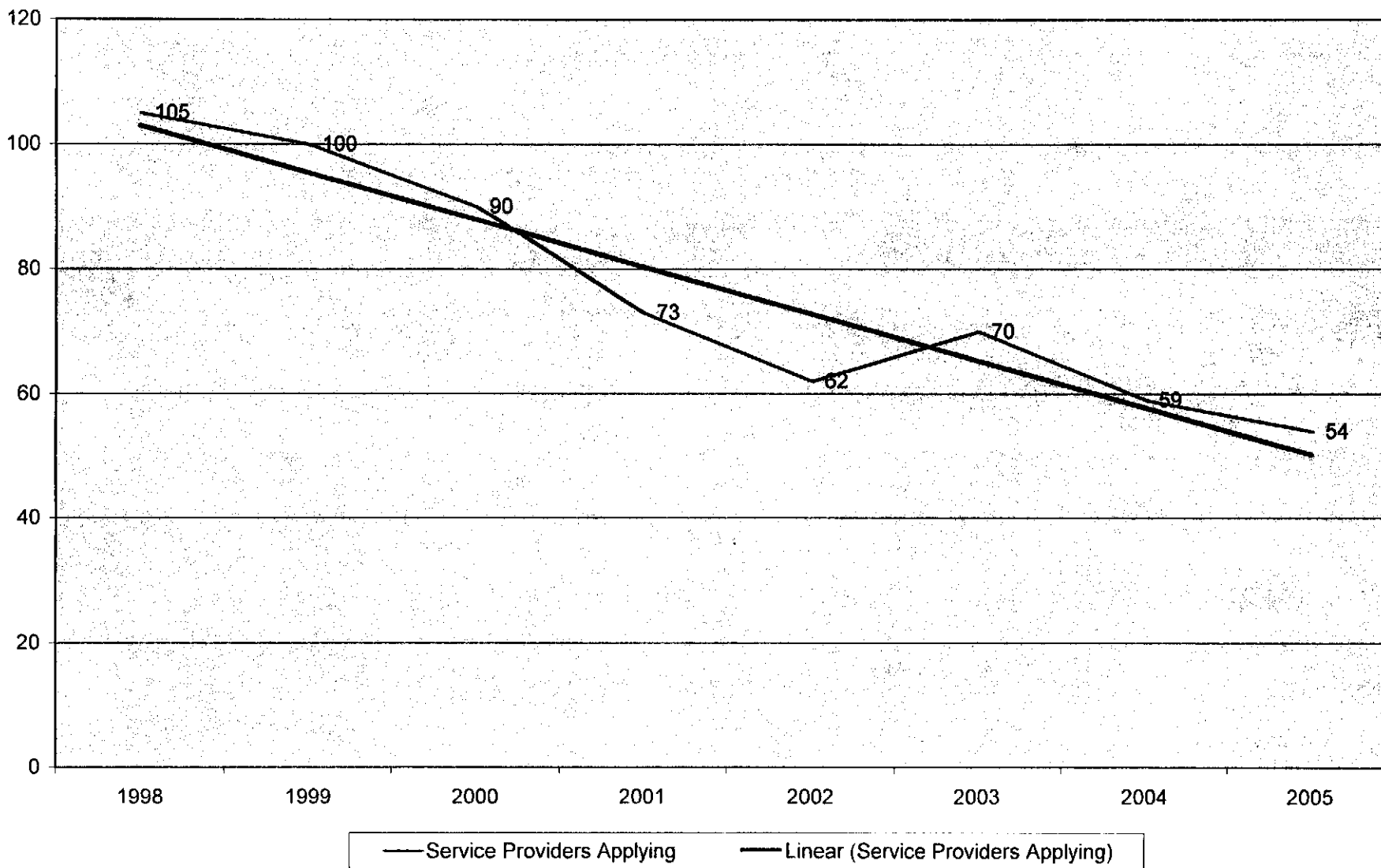
Primary Service Providers - Percent of Total Disbursements



Service Providers Receiving Disbursements in MS



Service Providers with FRNs in MS



Tab 2

**Average Days to Funding Commitment By Service Provider
for the Funding Year 2001 through 2005**

All Others

| Total FRN's | Average FCDL Days |
|-------------|-------------------|
| 157 | 90 |
| 183 | 181 |
| 183 | 109 |
| 237 | 137 |
| 72 | 171 |
| | 134.86 |

Bellsouth

| Total FRN's | Average FCDL Days |
|-------------|-------------------|
| 1 | 37 |
| 59 | 108 |
| 48 | 130 |
| 26 | 144 |
| 18 | 155 |
| | 126.43 |

Business Communications (BCI)

| Total FRN's | Average FCDL Days |
|-------------|-------------------|
| 65 | 117 |
| 114 | 188 |
| 161 | 164 |
| 138 | 146 |
| 75 | 196 |
| | 163.15 |

Office Management Systems/Inacom/Logista

| Total FRN's | Average FCDL Days |
|-------------|-------------------|
| 191 | 65 |
| 114 | 237 |

| | | |
|--|----|--------|
| | 64 | 253 |
| | 23 | 276 |
| | 4 | 154 |
| | | 158.13 |

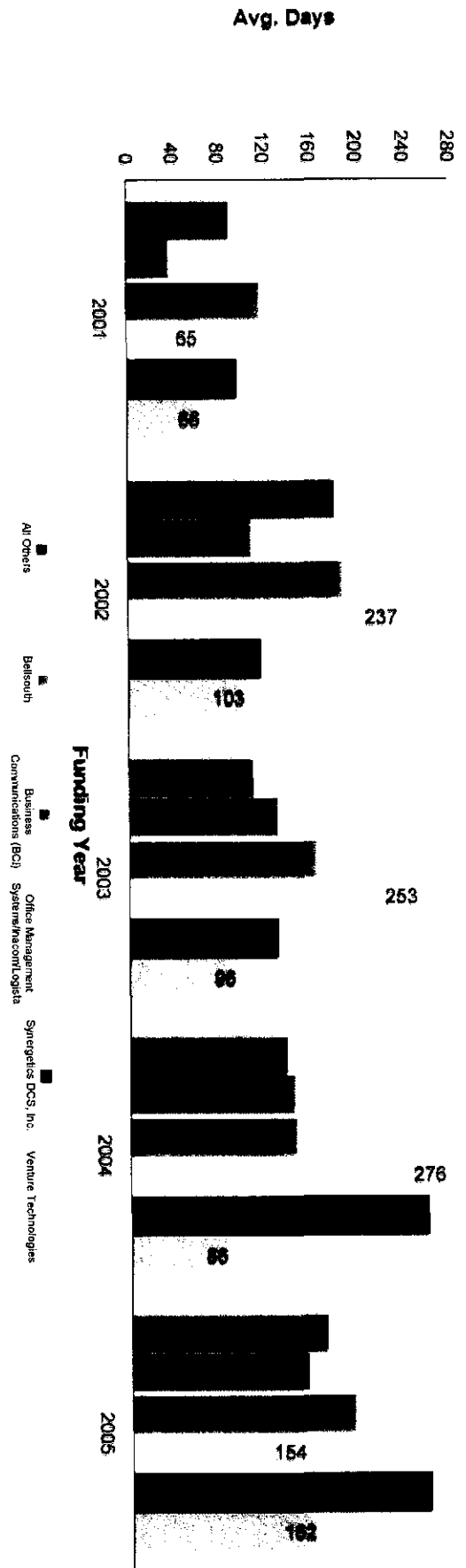
Synergetics DCS, Inc.

| | Total FRN's | Average FCDL Days |
|--|--------------------|--------------------------|
| | 145 | 95 |
| | 251 | 116 |
| | 329 | 130 |
| | 241 | 259 |
| | 92 | 260 |
| | | 162.77 |

Venture Technologies

| | Total FRN's | Average FCDL Days |
|--|--------------------|--------------------------|
| | 97 | 66 |
| | 89 | 103 |
| | 77 | 96 |
| | 173 | 86 |
| | 17 | 162 |
| | | 89.82 |

Average Days per Provider by Year



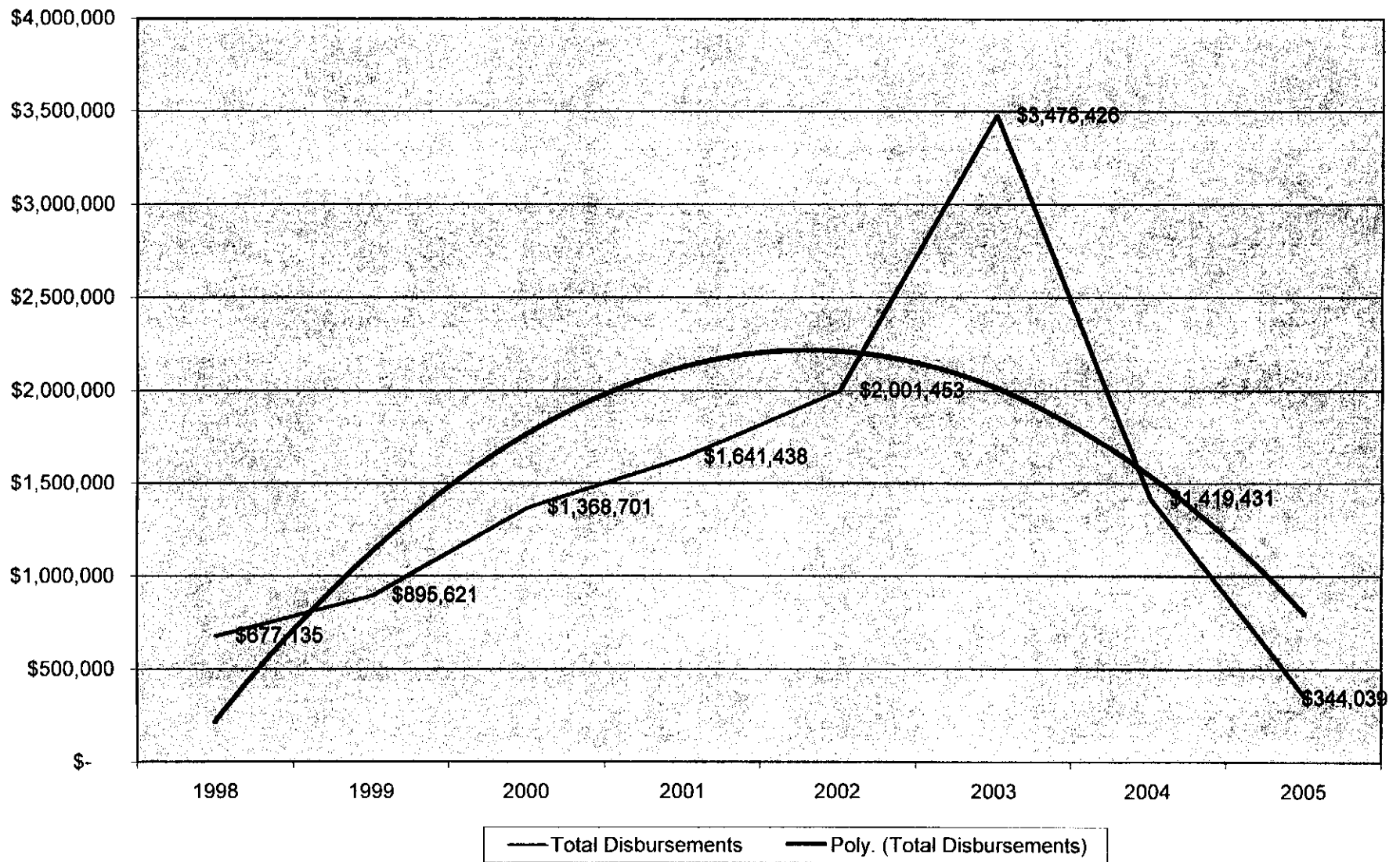
Tab 3

Summary DRT Data

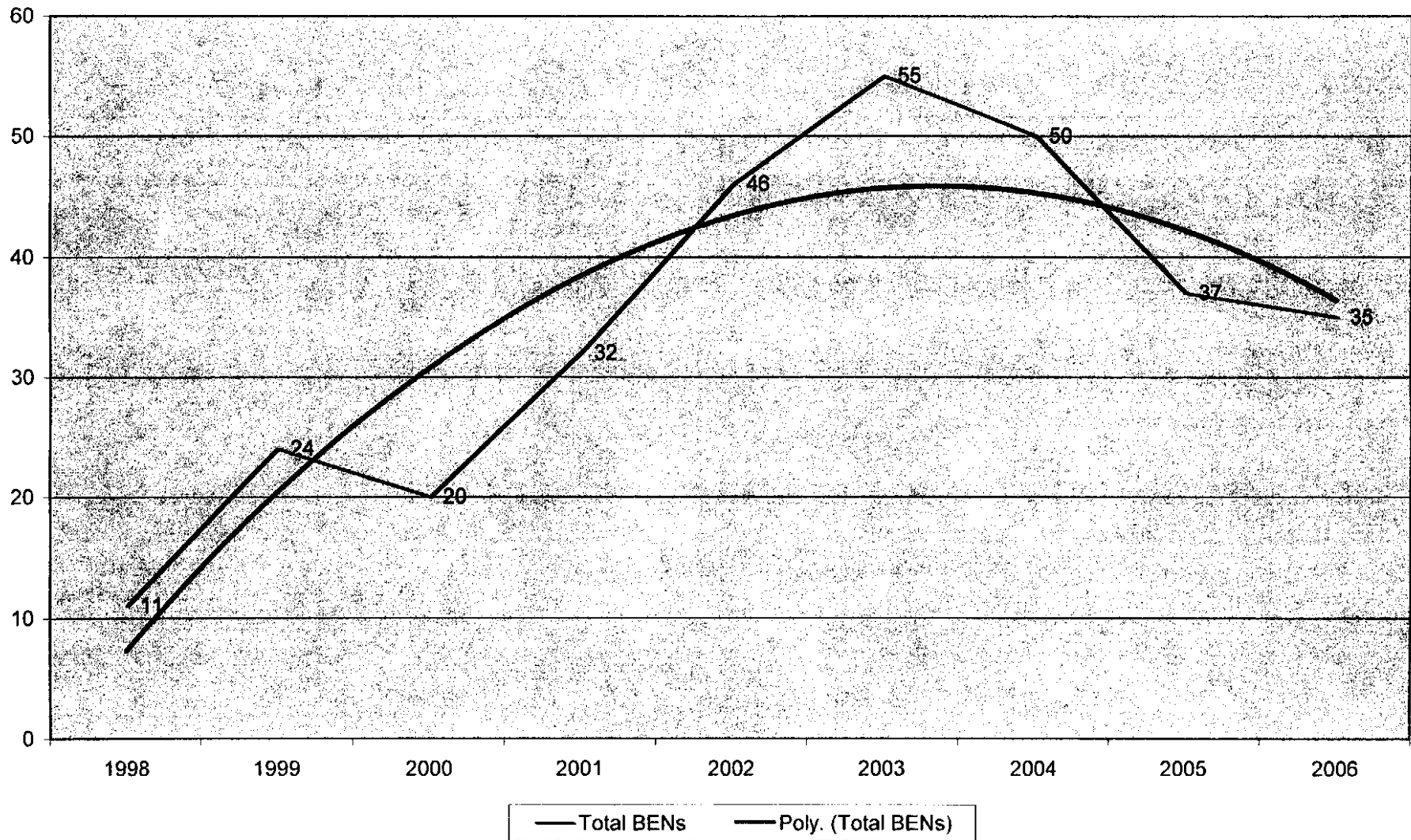
| | 1998 | | 1999 | | 2000 | | 2001 | | 2002 | | 2003 | | 2004 | | 2005 | | 2006 |
|----------------------------|------|---------|------|-----------|------|-----------|------|-----------|------|-----------|------|-----------|------|-----------|------|-----------|------|
| Total Revenues | \$ | 488,723 | \$ | 2,097,182 | \$ | 4,454,614 | \$ | 7,499,443 | \$ | 6,971,663 | \$ | 9,913,615 | \$ | 8,190,068 | \$ | 8,051,755 | \$ - |
| Total Disbursements | \$ | 677,135 | \$ | 895,621 | \$ | 1,368,701 | \$ | 1,641,438 | \$ | 2,001,453 | \$ | 3,478,426 | \$ | 1,419,431 | \$ | 344,039 | \$ - |
| Total BENs | | 11 | | 24 | | 20 | | 32 | | 46 | | 55 | | 50 | | 37 | 35 |
| Total FRNs | | 110 | | 154 | | 97 | | 129 | | 197 | | 296 | | 150 | | 46 | 117 |
| Avg Per BEN | \$ | 61,558 | \$ | 37,318 | \$ | 68,435 | \$ | 51,295 | \$ | 43,510 | \$ | 63,244 | \$ | 28,389 | \$ | 9,298 | \$ - |
| Avg Per FRN | \$ | 6,156 | \$ | 5,816 | \$ | 14,110 | \$ | 12,724 | \$ | 10,160 | \$ | 11,751 | \$ | 9,463 | \$ | 7,479 | \$ - |

Note: Not all FRNs have received a funding decision; nor have all funded FRNs been disbursed.

Disbursements by Year



Billed Entities Per Year



Tab 4

| BILLED ENTITY* | E-rate Discount** | POVERTY*** | SCHOOLS | TEACHERS | STUDENTS | AFR. AMERICAN | HISPANIC | CAUCASIAN | EXP/STUNT | City Population | County Population | Nearest Large City**** | Population | Distance |
|---|-------------------|------------|------------|------------|-------------|---------------|-----------|------------|---------------|-----------------|-------------------|------------------------|------------|----------|
| ABERDEEN SCHOOL DISTRICT | 90% | 34% | 7 | | 1700 | | | | \$ 343 | 6,415 | 37,704 | Memphis, TN | 650,100 | |
| AMORY SCHOOL DISTRICT | 80% | 23% | 4 | 127 | 1850 | 35% | | 84% | \$ 286 | 6,956 | 37,704 | | | |
| BENOIT SCHOOL DISTRICT | 90% | 52% | 1 | 26 | 235 | 97% | 2% | 1% | \$ 504 | 611 | 38,641 | | | |
| BOLIVAR COUNTY LIBRARY | 90% | | | | | | | | | 13,641 | 38,641 | | | |
| CHICKASAW COUNTY SCHOOL DIST | 90% | 25% | 1 | 36 | 540 | 50% | 1% | 48% | \$ 202 | 710 | 19,184 | New Orleans, LA | 484,674 | |
| CHOCTAW COUNTY SCHOOL DISTRICT | 90% | 39% | 5 | 135 | 1700 | 40% | 1% | 58% | \$ 325 | 1,696 | 9,572 | | | |
| CLARKSDALE SEPARATE SCH DIST | 90% | 46% | 11 | 243 | 3810 | 90% | | 10% | \$ 260 | 20,645 | 29,002 | | | |
| CLAY COUNTY SCHOOL DISTRICT | 90% | 35% | 1 | 16 | 178 | 92% | | 8% | \$ 450 | 12,145 | 21,223 | | | |
| COAHOMA COUNTY SCHOOL DISTRICT | 90% | 46% | 6 | 140 | 2000 | 98% | 1% | 1% | \$ 252 | 20,645 | 29,002 | | | |
| COFFEEVILLE SCHOOL DISTRICT | 90% | 31% | 2 | 55 | 700 | 85% | | 15% | \$ 449 | 930 | 13,417 | | | |
| COVINGTON COUNTY SCHOOL DIST | 90% | 31% | 8 | 229 | 3400 | 51% | | 48% | \$ 270 | 2,883 | 20,273 | | | |
| DREW SCHOOL DISTRICT | 90% | 47% | 3 | 50 | 700 | 95% | | 5% | \$ 255 | 2,434 | 32,311 | | | |
| EAST JASPER CONSOL SCHOOL DIST | 90% | 32% | 2 | 78 | 1165 | 99% | 1% | | \$ 209 | 840 | 18,162 | | | |
| ENTERPRISE SCHOOL DISTRICT | 70% | 22% | 3 | 67 | 900 | 15% | | 84% | \$ 294 | 474 | 17,670 | | | |
| HINDS COUNTY SCHOOL DISTRICT | 80-90% | 17% | 11 | 385 | 5990 | 57% | 1% | 43% | \$ 207 | 1,664 | 249,345 | | | |
| HOUSTON SCHOOL DISTRICT | 80-90% | 16% | 5 | 139 | 2000 | 46% | 4% | 49% | \$ 325 | 4,079 | 19,184 | | | |
| ITAWAMBA COUNTY SCHOOL DISTRICT | 70-80% | 18% | 7 | 262 | 4050 | 7% | 1% | 92% | \$ 274 | 3,882 | 23,359 | | | |
| KEMPER COUNTY SCHOOL DISTRICT | 90% | 35% | 4 | 98 | 1532 | 97% | | 3% | \$ 356 | 972 | 10,248 | | | |
| LAUREL SCHOOL DISTRICT | 86% | 36% | 6 | 255 | 3200 | 87% | 2% | 11% | \$ 286 | 18,393 | 66,160 | | | |
| LEAKE COUNTY SCHOOL DISTRICT | 83% | 33% | 8 | 200 | 3300 | 58% | 2% | 39% | \$ 253 | 4,637 | 22,453 | | | |
| LEE COUNTY SCHOOL DISTRICT | 90% | 17% | 10 | 396 | 5978 | 32% | 1% | 67% | \$ 267 | 34,211 | 78,793 | | | |
| LEFLORE COUNTY SCHOOL DISTRICT | 90% | 47% | 8 | 170 | 2938 | 97% | 1% | 2% | \$ 253 | 18,425 | 36,431 | | | |
| LELAND SCHOOL DISTRICT | 90% | 30% | 4 | 84 | 1200 | 92% | 2% | 7% | \$ 168 | 5,502 | 59,220 | | | |
| MARSHALL COUNTY LIBRARY SYSTEM | 90% | | | | | | | | | 7,957 | 35,659 | | | |
| MARSHALL COUNTY SCHOOL DIST | 88% | 25% | 6 | 192 | 3600 | 62% | 1% | 36% | \$ 202 | 7,957 | 35,659 | | | |
| MID-MISSISSIPPI REG LIB SYSTEM | 84-90% | | | | | | | | | 7,372 | 19,552 | | | |
| NESHOMA COUNTY SCHOOL DISTRICT | 80% | 23% | 3 | 197 | 3000 | 19% | | 73% | \$ 220 | 7,303 | 29,905 | | | |
| NEWTON MUNICIPAL SCHOOL DIST | 80-90% | 27% | 4 | 75 | 1300 | 88% | | 12% | \$ 236 | 3,699 | 22,366 | | | |
| NOXUBEE COUNTY LIBRARY SYSTEM | 90% | | | | | | | | | 3,899 | 22,366 | | | |
| NOXUBEE COUNTY SCHOOL DISTRICT | 90% | 41% | 6 | 145 | 2350 | 100% | | | \$ 235 | 2,461 | 12,202 | | | |
| OKOLAONA MUNICIPAL SEPARATE SCHOOL DISTRICT | 90% | 34% | 3 | 64 | 880 | 94% | | 5% | \$ 302 | 3,056 | 19,184 | | | |
| OKTIBBEHA COUNTY SCHOOL DIST | 80-90% | 35% | 4 | 85 | 950 | 88% | | 11% | \$ 346 | 21,869 | 41,247 | | | |
| PONTOTOC CO SCHOOL DISTRICT | 70-90% | 12% | 7 | 206 | 3100 | 10% | 3% | 87% | \$ 365 | 5,253 | 28,208 | | | |
| QUITMAN COUNTY SCHOOL DISTRICT | 90% | 43% | 4 | 110 | 1550 | 98% | 1% | 2% | \$ 308 | 1,551 | 9,512 | | | |
| SCOTT COUNTY SCHOOL DISTRICT | 80-90% | 27% | 8 | 246 | 4000 | 43% | 4% | 53% | \$ 209 | 5,987 | 28,739 | | | |
| SOUTH DELTA SCHOOL DISTRICT | 90% | 50% | 4 | 87 | 1478 | 97% | 1% | 3% | \$ 314 | 2,486 | 5,967 | | | |
| SOUTH TIPPAAH SCHOOL DISTRICT | 70-90% | 21% | 6 | 173 | 2201 | 24% | 4% | 72% | \$ 248 | 5,478 | 21,212 | | | |
| STARKVILLE SCHOOL DISTRICT | 80-90% | 28% | 9 | 315 | 4070 | 64% | 1% | 32% | \$ 193 | 21,869 | 41,247 | | | |
| SUNFLOWER COUNTY LIBRARY | 90% | | | | | | | | | 12,066 | 32,311 | | | |
| SUNFLOWER COUNTY SCHOOL DIST | 90% | 43% | 7 | 119 | 1804 | 96% | 1% | 2% | \$ 250 | 12,066 | 32,311 | | | |
| TOMBIGEE REGIONAL LIBRARY | 87-90% | | | | | | | | | 12,145 | 21,223 | | | |
| WEST JASPER CONSOL SCHOOL DIST | 83-90% | 28% | 5 | 115 | 1770 | 60% | 0% | 40% | \$ 296 | 2,097 | 18,162 | | | |
| WEST POINT SCHOOL DISTRICT | 87-90% | 34% | 10 | 205 | 3650 | 78% | 0% | 22% | \$ 254 | 12,145 | 21,223 | | | |
| WESTERN LINE SCHOOL DISTRICT | 85-90% | 27% | 5 | 134 | 2300 | 51% | 1% | 47% | \$ 242 | 500.00 | 59,220 | | | |
| YAZOO COUNTY SCHOOL DISTRICT | 90% | 28% | 4 | 131 | 1900 | 55% | 0% | 44% | \$ 370 | 14,550 | 28,195 | | | |
| AVERAGE | 88% | 32% | 5.4 | 152 | 2281 | 67% | 1% | 33% | \$ 284 | 7,919 | 33,630 | | | |

*Listed are all BENs that have received disbursements 1998-2005

**At the time funding was received

***Percent of students living in families below the poverty level

****City with population of 250,000 or more

City Population for Western Line School Dist is estimated, does not appear in Census data

Sources:

2005-2006 MDR Handbook

US Census

USAC DRT

Tab 5

Profile of Applicant Personnel

| BILLED ENTITY (i) | Responsible (ii) | Title | E-rate (iii) | Technology (iv) | Administrators (v) |
|---|-------------------------|--|---------------------|------------------------|---------------------------|
| CHICKASAW COUNTY SCHOOL DIST | Ginger McClain | Business Manager | 4 | 3 | 3 |
| CLAY COUNTY SCHOOL DISTRICT | Mae Brewer | Superintendent | 1 | 1 | 3 |
| EAST JASPER CONSOL SCHOOL DIST | Russie Ashford | Technology Coordinator | 2 | 3 | 8 |
| HINDS COUNTY SCHOOL DISTRICT | Lisa Jones | Technology Coordinator | 3 | 3 | 13 |
| HOUSTON SCHOOL DISTRICT | Leigh Mobley | Director of Curriculum, Assessment, and Technology | 1 | 3 | 8 |
| KEMPER COUNTY SCHOOL DISTRICT | Tracey Harbour | Business Manager | 1 | 1 | 8 |
| LEFLORE COUNTY SCHOOL DISTRICT | Les Elliott | Technology Coordinator | 2 | 3 | 13 |
| NOXUBEE COUNTY LIBRARY SYSTEM | Beth Freshour | Library System Director | 2 | 1 | 1 |
| OKOLAONA MUNICIPAL SEPARATE SCHOOL DISTRICT | Kim Chrestman | Vocational Director / Technology Coordinator | 3 | 4 | 7 |
| OKTIBBEHA COUNTY SCHOOL DIST | Beverly Kemp | Elementary Services (and Technology Coordinator) | 4 | 3 | 12 |
| QUITMAN COUNTY SCHOOL DISTRICT | Paul Scarbrough | Federal Programs | 4 | 2 | 11 |
| SOUTH DELTA SCHOOL DISTRICT | Georgia Russell | Superintendent | 1 | 1 | 8 |
| WESTERN LINE SCHOOL DISTRICT | Denise Mullins | Technology Coordinator | 1 | 3 | 6 |
| AVERAGE | | | 2.2 | 2.4 | 7.8 |

(i) Listed are all BENs that have received disbursements 1998-2005

(ii) 2003-2004 E-rate Funding Year

(iii) Level of Knowledge Rated 1-5; 1=None; 5=High; as of Year 2003 E-rate

(iv) Level of Knowledge Rated 1-5; 1=None; 5=High; as of Year 2003 E-rate

(v) Estimated from MDR - Excluding School Level Administration

Nature of Training of SD Personnel:

Every one of these people are trained and educated as school district administrators - their focus is education

In most cases, they have inherited technology and E-rate because they were the person who "knew the most about technology" and/or handled other federal programs

Formal training in technology is very limited; most have learned on the job since around 1996 - the time when MDE began an initiative to network all District Offices

Training in E-rate has come from OJT; SLD Web Site; SLD Help Line; and MDE Training on E-rate

Each year around November, MDE and MS Dept. of Information Technology Services (ITS) conduct "E-rate Road Shows"

These are 1/2 training sessions giving updates on the current year's application procedures conducted in 3 different geographical locations.

Patricia Dalton and Gary Rawson conduct these trainings

Patricia Dalton and Gary Rawson are also available to support districts on any E-rate needs throughout the year

Patricia Dalton is the E-rate Coordinator for MDE

Gary Rawson is the E-rate Coordinator for ITS, the official State of MS E-rate Coordinator; and the President(title?) of SECA

In addition to E-rate Road Shows, the MDE has in the past conducted Quarterly Technology Coordinators' Meetings at which E-rate was a topic;

however, as of late these meetings have been sporadic due to changes in the organizational structure of MDE

Tab 6

The logo for the Universal Service Administrative Company (USAC) is displayed in a large, bold, sans-serif font.

Universal Service Administrative Company

Schools and Libraries[SL Main](#) > [Reference Area](#) > Technology Plan Approvers Search Results**About the Schools and Libraries Program**

- * [Overview of the Program](#)
- * [Overview of the Process](#)
- * [Training Presentations](#)
- * [Service Provider Conference Calls](#)
- * [Eligible Services List](#)
- * [Appeals](#)
- * [Audits](#)
- * [Suspensions and Debarments](#)
- * [Update Contact Information](#)
- * [Document Retention Requirements](#)
- * [Site Visits](#)
- * [Changes and Corrections](#)
- * [Commitment Adjustment \(COMAD\)](#)

Certified Technology Plan Approvers Results**State: MS, Entity Type: PUBLIC****1. Mississippi Department of Education**

SLD Certification Date - 10/10/00

Primary Contact

Name: Ms. Laura Jones
Title: Director, Educational Technology
Address: 359 North West Street, PO Box 771
Jackson, MS 39205
Phone: (601) 359-3954
Fax: (601) 359-2337
E-Mail: lauraj@mde.k12.ms.us

Alternate Contact

Name: Nadine Gilbert
Title:
Address: 359 North West Street, PO Box 771
Jackson MS 39205
Phone: (601) 359-3954
Fax:
E-Mail: ngilbert@mde.k12.ms.us

Schools and Libraries**Tools**

- * [Apply Online](#)
- * [Calendar/Reminders](#)
- * [Required Forms](#)
- * [Reference Area](#)
- * [Search Tools](#)
- * [Program Compliance - Whistleblower Hotline](#)

[New Search](#)

Content Last Modified: May 2, 2003

Need help? You can contact us toll free at 1-888-203-8100.
Our hours of operation are 8AM to 8PM, Eastern Time, Monday through Friday.
Aware of fraud, waste, and abuse, report it to our [Whistleblower Hotline!](#)

© 1997-2006, Universal Service Administrative Company, All Rights Reserved

USAC

Universal Service Administrative Company

Schools and Libraries[SL Main](#) > [Reference Area](#) > Technology Plan Approvers Search Results**About the Schools and Libraries Program**

- [Overview of the Program](#)
- [Overview of the Process](#)
- [Training Presentations](#)
- [Service Provider Conference Calls](#)
- [Eligible Services List](#)
- [Appeals](#)
- [Audits](#)
- [Suspensions and Debarments](#)
- [Update Contact Information](#)
- [Document Retention Requirements](#)
- [Site Visits](#)
- [Changes and Corrections](#)
- [Commitment Adjustment \(COMAD\)](#)

Schools and Libraries**Tools**

- [Apply Online](#)
- [Calendar/Reminders](#)
- [Required Forms](#)
- [Reference Area](#)
- [Search Tools](#)
- [Program Compliance - Whistleblower Hotline](#)

Certified Technology Plan Approvers Results**State: MS, Library****1. Catholic Diocese of Biloxi**

SLD Certification Date - 10/18/00

Primary Contact

Name: Dr. Mike Ladner
Title: Superintendent of Schools
Address: 1790 Popps Ferry Road, PO Box 6489
Biloxi, MS 39532
Phone: (228) 702-2129
Fax: (228) 702-2135
E-Mail: gladner@biloxidiocese.org

Alternate Contact

Name: Tom Kessler
Title:
Address: 1790 Popps Ferry Road, PO Box 6489
Biloxi MS 39532
Phone: (228) 702-2129
Fax: (228) 702-2135
E-Mail: tkessler@biloxidiocese.org

Notes: Please be advised you should only contact this organization if you member school.

2. Institute of Museum and Library Services

SLD Certification Date - 10/12/00

Primary Contact

Name: George Smith
Title: Associate Deputy Director
Address: 1800 M Street, N.W. 9th Floor
Washington, DC 20036
Phone: (202) 653-4640
Fax: (202) 653-4625
E-Mail: gsmith@imls.gov

Notes: Please be advised you should only contact this organization if you State Library Agency.

3. Mississippi Library Commission

SLD Certification Date - 10/16/00

Primary Contact

Name: Sharman Smith
Title: Executive Director
Address: 1221 Ellis Avenue
Jackson, MS 39209
Phone: (800) 647-7542
Fax: (601) 354-4181
E-Mail: sharman@mlc.lib.ms.us

[New Search](#)

Content Last Modified: May 2, 2003

Need help? You can contact us toll free at 1-888-203-8100.
Our hours of operation are 8AM to 8PM, Eastern Time, Monday through Friday.
Aware of fraud, waste, and abuse, report it to our [Whistleblower Hotline!](#)

© 1997-2006, Universal Service Administrative Company, All Rights Reserved

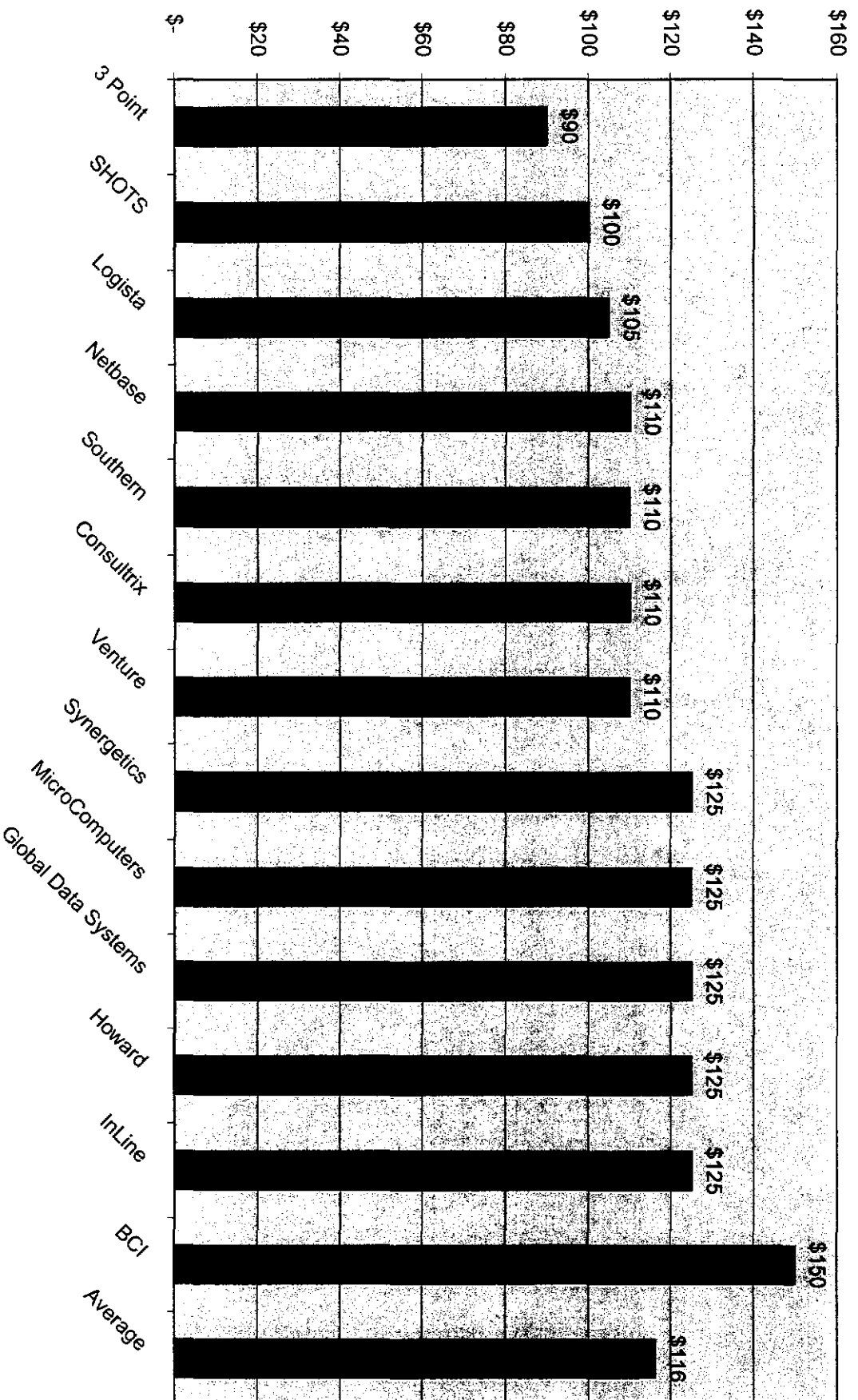
Tab 7

Competitors by Price

| Value Added Reseller | Network Engineer | Value Added Reseller | Network Tech | Value Added Reseller | Computer Tech |
|----------------------|------------------|----------------------|--------------|----------------------|---------------|
| 3 Point | \$ 90 | SHOTS | \$ 70 | Howard | \$ 65 |
| SHOTS | \$ 100 | 3 Point | \$ 75 | Synergetics | \$ 75 |
| Logista | \$ 105 | Logista | \$ 85 | 3 Point | \$ 80 |
| Netbase | \$ 110 | Netbase | \$ 85 | SHOTS | \$ 80 |
| Southern | \$ 110 | MicroComputers | \$ 85 | Logista | \$ 85 |
| Consultrix | \$ 110 | Southern | \$ 90 | Netbase | \$ 85 |
| Venture | \$ 110 | Global Data Systems | \$ 90 | Southern | \$ 85 |
| Synergetics | \$ 125 | Synergetics | \$ 95 | BCI | \$ 90 |
| MicroComputers | \$ 125 | Howard | \$ 95 | MicroComputers | \$ 90 |
| Global Data Systems | \$ 125 | InLine | \$ 95 | Venture | \$ 110 |
| Howard | \$ 125 | Consultrix | \$ 110 | Average | \$ 85 |
| InLine | \$ 125 | Venture | \$ 110 | | |
| BCI | \$ 150 | BCI | \$ 120 | | |
| Average | \$ 116 | Average | \$ 93 | | |

Source: MS Department of ITS - LAN Networking and Micro Express Products Lists

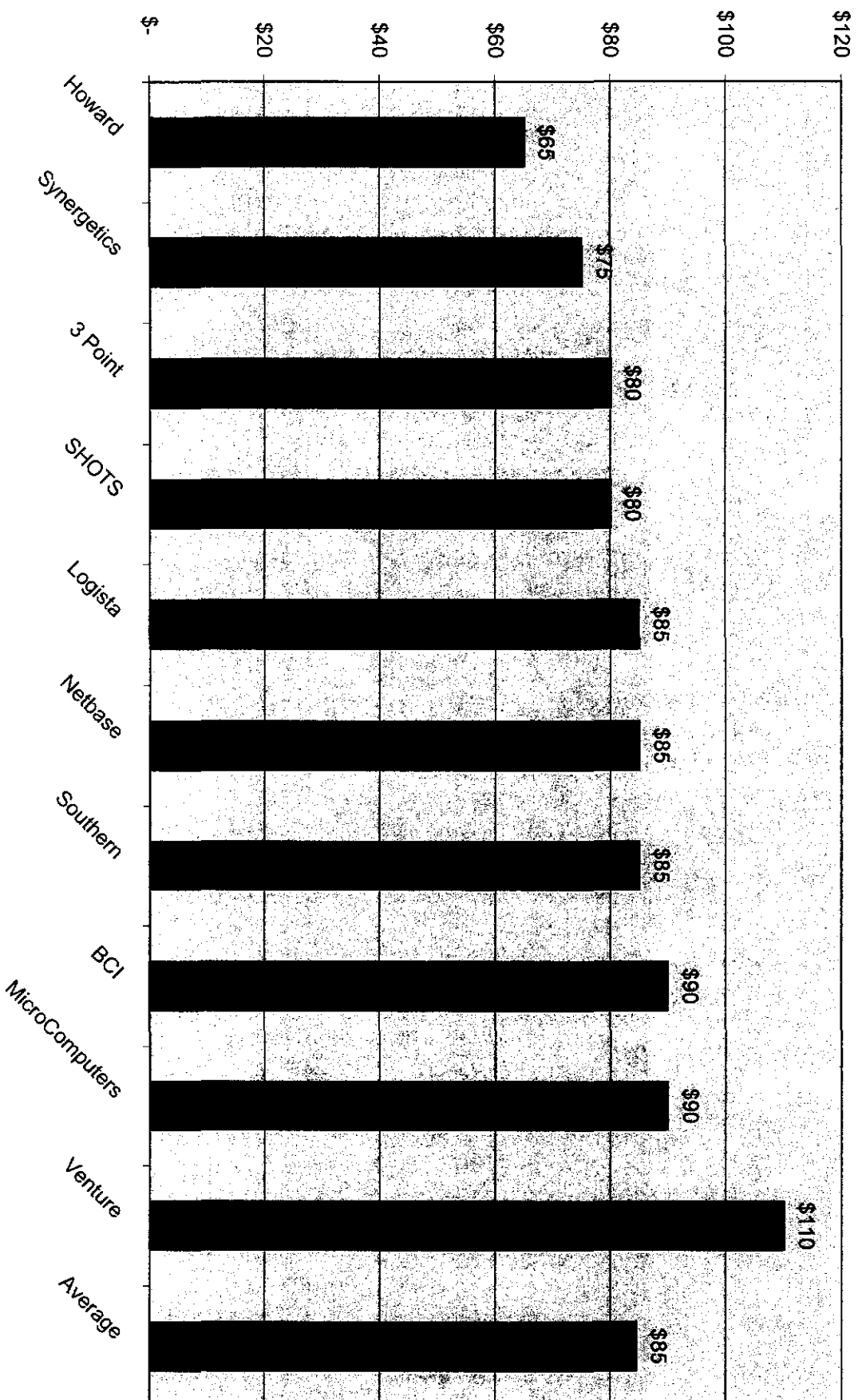
Hourly Rates for Network Engineer



Hourly Rates for Network Technician



Hourly Rates for Computer Technician



Tab 8

BASIC NETWORK MAINTENANCE AGREEMENT
AGREEMENT # _____

This agreement is made and entered into by and between Synergetics Diversified Computer Services, Inc. of P. O. Box 80264, Starkville, Mississippi 39759, hereinafter referred to as "Synergetics", and _____, hereinafter referred to as "Client", having its primary location at _____.

WHEREAS, Synergetics has reviewed the Client's Basic Network Maintenance needs with _____, and is desirous of providing the Client with the needed Basic Network Maintenance Services;

WHEREAS, the Client has reviewed Synergetics' capabilities and is desirous of Synergetics providing the Basic Network Maintenance Services;

NOW, THEREFORE, in consideration of the promises and of the mutual covenants, conditions and agreements herein contained, the parties hereto, each intending to be legally bound, agree that the above recitals are incorporated into this Agreement and also agree as follows:

1.0 Description of Services. Beginning on the date of execution of this Agreement, Synergetics will provide the services (collectively, the "Services"), as described in Exhibit A of this document. If applicable, a listing of equipment to be serviced/maintained has also been provided in Exhibit B of this document.

2.0 Synergetics Pricing Schedule. For services rendered, Synergetics will submit an annual invoice to the Client according to the terms defined in Exhibit A of this document.

3.0 Expense Reimbursement. Unless expressly stated otherwise, Synergetics shall bear all "out of pocket" expenses related to travel and lodging. Expenses incurred for hardware, software, etc. as required by the task being performed, shall be borne by the Client. Client shall be provided estimation of these expenses, and Client will provide permission for these expenses and agreement to pay for these expenses, prior to the expense actually being incurred.

4.0 Ownership. Subject to the provisions of Section 13.9, the Client shall be the sole owner of any and all installed software and hardware, network configurations, network wiring and cabling, and other equipment physically installed in conjunction with this project. Synergetics shall make no claim to the aforementioned property; however, the following provisions apply with respect to copyrightable works, ideas, discoveries, inventions, applications for patents, patents, studies, reports, and research (collectively, Intellectual Property):

4.1 **Synergetics' Intellectual Property.** Synergetics holds an interest in the Intellectual Property activities that result from this Agreement.

4.2 **Development of Intellectual Property.** Any improvements to Intellectual Property items, further inventions or improvements, and any new items of Intellectual Property discovered or developed by Synergetics (or Synergetics' employees, if any) during the term of this Agreement shall be the property of Synergetics.

5.0 Liability. Synergetics will under no circumstances be liable to the Client or any other third party for indirect, special, incidental or consequential damages, losses or expenses, including but not limited to loss of profits, loss of business opportunities, loss of goodwill, loss of records or data, or loss of equipment use, even if Synergetics is advised of such damages, losses or expenses.

6.0 Indemnification. Client agrees to indemnify and hold Synergetics harmless from any claims, losses, expenses, fees including attorney fees, costs, and judgments that may be asserted against Synergetics and / or its employees that result from acts or omissions of Synergetics' and / or its employees, if any, and Synergetics' agents for any issues neither directly nor indirectly caused by Synergetics.

7.0 Term and Termination

7.1 Term. This Agreement, being entered into as of the aforementioned date, shall have service start date of _____ and shall remain in term until _____, at which time it may be renewed by mutual consent of the contracting parties.

7.2 Termination. Subject to the provisions of Section 13.9, either party may terminate this Agreement at will by giving 30 days written notification to the appropriate agent listed hereunder:

If to Synergetics:

Synergetics Diversified Computer Services, Inc.
P. O. Box 80264
Starkville, MS 39759
Attn: David Palmer
CEO

If to the Client:

and by fulfilling their respective obligations upon termination as outlined in 7.3.

7.3 Obligations Upon Termination. Upon the effective date of termination of this Agreement by either party for any reason the following provisions apply:

- (i) All sums owed by the Client to Synergetics will be immediately due and payable;
- (ii) The Client will return to Synergetics any and all property belonging to Synergetics; and
- (iii) Synergetics will return to the Client any and all property belonging to the Client.

8.0 Confidentiality. Each party acknowledges that it may from time to time receive Confidential Information from the other party. Each party agrees not to disclose such Confidential Information of the other party, except as expressly permitted herein. Each party shall prevent any unauthorized person from having access to the other party's Confidential Information, shall return any such Confidential Information to the other party at any time upon request and shall return or destroy all copies of such Confidential Information immediately after termination of this Agreement. A violation of this paragraph shall be a material violation of this Agreement.

9.0 Unauthorized Disclosure of Information. If it appears that either party has disclosed (or threatened to disclose) information in violation of this Agreement, the harmed party shall be

EXHIBIT B

LOCATIONS SERVICED BY THIS AGREEMENT

This Agreement covers the following Client locations:

- _____
- _____
- _____
- _____

HARDWARE / NETWORK EQUIPMENT / INFRASTRUCTURE MAINTAINED BY THIS AGREEMENT

The following hardware, network equipment, and network infrastructure is maintained by this Agreement:

Equipment in Service as of the Agreement Date:

- _____
- _____
- _____
- _____

Equipment to be placed in Service during the Term of this Agreement:

- _____
- _____
- _____
- _____